
Report To:	Health & Social Care Committee	Date:	25 April 2019
Report By:	Louise Long Corporate Director, (Chief Officer) Inverclyde HSCP	Report No:	SW/23/2019/DG
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Subject:	Review of Inverclyde HSCP Alcohol and Drug Services - Progress Update		

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Committee on the progress of the Inverclyde HSCP Review of Alcohol and Drug Services.

2.0 SUMMARY

- 2.1 A Review of Inverclyde HSCP Alcohol and Drug Services was commenced in late 2017 with an aim to develop a coherent and fully integrated model for the services in Inverclyde. Phase One of the Review set out to review the current delivery models and was completed in June 2018 and Phase Two which will provide the direction of travel is currently underway with a number of workstreams established.
- 2.2 The workstream groups have undertaken a range of work across all five areas and the recommendations for the future integrated service delivery model are in development. The Alcohol and Drug Review Programme Board is meeting regularly to oversee this work.
- 2.3 The co-location of both the Alcohol and Drug services on the refurbished Wellpark site from the end of March 2019 will aid the development of a cohesive and fully integrated new model of delivery.

3.0 RECOMMENDATIONS

- 3.1 That the Committee notes the progress being made in terms of the Review of the HSCP Alcohol and Drug Services and agrees to a further report being submitted once the Phase Two recommendations are developed.

**Louise Long
Corporate Director (Chief Officer)
Inverclyde HSCP**

4.0 BACKGROUND

4.1 A Review of Inverclyde HSCP Alcohol and Drug Services was commenced in late 2017 with an aim to develop a cohesive and fully integrated model for the services in Inverclyde. The review was governed by three overarching principles which anchors the service user at the heart of the new delivery model.

- To ensure service users receive the right assessment and treatment, at the right time, that is centred on their needs.
- To ensure the focus on a recovery pathway in which the service user is fully involved and able to participate in planning their own sustainable recovery.
- To ensure safe, effective; evidence based and accountable practice focused on delivering quality outcomes.

4.2 Since the commencement of this work, the Scottish Government has published both the new Drug/Alcohol Strategy Rights, Respect and Recovery (2018) and also the new alcohol framework, Preventing Harm (2018). In addition, Inverclyde HSCP has developed its Strategic Plan (2019-24) which includes six big actions with Big Action 5 focused on “together we will reduce the use of, and harm from alcohol, tobacco and drugs”.

4.3 Phase One of the review set out to review all aspects of the current model for delivery of services to people with alcohol and drug use within the Inverclyde population, and was completed in June 2018 The five key areas for consideration and further action from the Phase One work were :

- Current and Future Demand
- Outcome Focused Approach
- Tiered approach to service delivery
- Integrated pathways
- Workforce

4.3 The workplan for Phase Two, whilst taking cognisance of actions, principles and considerations from Phase 1, was developed around the key workstreams:

- Prevention and Education
- Assessment, treatment and Care
- Wider Multi-disciplinary Services
- Recovery
- Workforce

4.4 Central to the workstream development was the requirement to ensure all stakeholders, including staff, partner organisations and service users were involved and communication is open, transparent and timeous.

5.0 PROGRESS TO DATE

5.1 Workstream groups were established, suitable chairs and members identified from the HSCP services and partners and action plans developed with regular reporting back to the Alcohol and Drug Service Review Programme Board. The workstream groups have undertaken a range of work to help identify a new model for delivery. Core to this will be a tiered approach which helps identify the key areas of focus of the HSCP service going forward. (Appendix 1).

Examples of work to date:

The Prevention and Education workstream has carried out scoping to look at what was available across Inverclyde in relation to prevention and education (adults and young people) and what partners/services are delivering this area of work. In addition they have examined the most up-to-date national and local policies available to ensure current and future delivery meets evidence based practice. The initial findings are that a more joined up approach to prevention across the

whole population, including schools network and wider communities, can only strength progression of the prevention model.

The Assessment Treatment and Care Workstream has identified new access criteria for the service. In addition, they are developing new models of delivery to establish a clear and visible single service model which includes a single point of access (SPOA), a single pathway through the service and ensure effective liaison with acute and primary care colleagues to best support service users with drug and/or alcohol issues.

The Wider Multi-disciplinary Workstream has identify a range of wider supports and interfaces across HSCP services that will ensure robust joint working and better pathways to support service users.

The Recovery Workstream has started to develop Recovery Orientated Systems of Care (ROSC) approaches to ensure recovery outcomes are integral at all stages of the service user's journey and in addition is considering a future commissioned Recovery Hub approach delivered by 3rd sector partners.

The Workforce Workstream has been working to ensure staff are supported in the transition to a new integrated model and ensure all staff are adequately equipped and supported to deliver recovery orientated treatments and interventions across both alcohol and drugs. Development days; shadowing and other opportunities for joint learning are underway. The delivery of both alcohol and drug services on the newly refurbished collated site of Wellpark will enhance these opportunities for closer working ahead of full integration.

- 5.2 A Service User Reference Group for the Review was established and supported by YourVoice and will continue meeting to ensure that service users have an opportunity to have their views heard as part of the ongoing work around alcohol and drug service remodelling.
- 5.3 The work of these workstream groups has been utilised to develop the future vision, direction of travel and proposed new ways of working for Inverclyde HSCP alcohol and drug services. A draft Phase Two Review report with recommendations is currently in development.

6.0 IMPLICATIONS

Finance

6.1 Financial Implications:

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From (If Applicable)	Other Comments
N/A					

Legal

- 6.2 No implications.

Human Resources

6.3 No implications.

Equalities

6.4 Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
X	NO -

Repopulation

6.5 No implications.

7.0 CONSULTATIONS

7.1 Staff have been involved in a number of the workstream groups with staff representation on the overall programme Board. Staff briefings are ongoing and a newsletter is currently in development.

8.0 LIST OF BACKGROUND PAPERS

8.1 None.

Alcohol & Drug Tiered Model of Care

